

UNIVERSITY OF MUMBAI

Placed below is the letter No. 2-16/2002(PS) dated 26th November 2012, received from A.K. Dogra, Joint Secretary, University Grants Commission, Bahadur Shah Zafar Marg, New Delhi – 110 002., for information & further necessary action.

As you are aware, the University Grants Commission has been mandated with the task of taking such steps as it may deem fit for the promotion and co-ordination of University Education and for the determination and maintenance of standards of teaching, examination and research in Universities. Section 12 of the UGC Act provides that it shall be the general duty of the Commission to take, in consultation with the Universities or other bodies concerned all such steps as it may deem fit for the promotion and co-ordination of University education and for the determination and maintenance of the standards of teaching, examination and research in Universities. As such, the UGC has been performing its functions in consultation with the Universities.

At present, the Indian higher education system is witnessing an unprecedented growth. There are 615 Universities, 32,000 Colleges, 9 lakh teachers and approximately 200 lakhs students studying in regular stream apart from lakhs of students enrolled in courses run under distance mode. In the recent past, it has been increasingly observed that the UGC is receiving lot of complaints / queries from individuals which includes students, teachers, non-teaching employees and unions. These complaints are about redressal of their personal grievances about Regulations / Norms / Guidelines pertaining to appointment / promotions and other academic matters apart from queries related to UGC M.Phil. / Ph.D. Regulations.

Keeping in view large number of queries / complaints / grievances received by UGC presently, which often become difficult for UGC to attend to on time, you are requested to instruct / direct you students, teachers and employees and their unions not to approach the UGC directly. It would be appropriate if the University shall have a grievance redressal mechanism to deal with the individual grievances. The University should ensure that this mechanism is also established in the affiliating colleges. All possible options may be exhausted at the level of institutions / management / state to redress all such complaints / grievances before forwarding the same to UGC. In case, the University / College is not able to redress the grievance, the representation should be sent to the UGC through the respective University / College along with their comments. In future, no letter / representation received directly from the individuals / associations to the UGC would be entertained.

..2..

This may be brought to the notice of the Colleges affiliated to your University also and may be adequately published through print / electronics media.

Yours sincerely,

(A.K. Dogra)

No.CONCOL/ 34 / of 2012-2013

dated 21st January, 2013

The Principals of all affiliated colleges in Arts, Science, Commerce, Law, Education, Social Work, Home Science, Fine Arts/Dance/Music/Painting/Applied Art & those who comes under the perview of the U.G.C. are hereby requested to take note of the above letter and also bring its content to the notice of the teaching and non-teaching staff and students of the college.

Mumbai - 400 032.

Date : ~~December, 2012~~
21st January, 2013


REGISTRAR
UNIVERSITY OF MUMBAI