

Best Practice

Grievance Redressal Mechanism in Evaluation:

The department has a practice of showing the answer sheets to students. Student is given the opportunity to discuss his/her answer booklet in length with the examiner, if the student is not satisfied with the assessment. A student who feels aggrieved about the marks awarded to him/her shall have the right to see his/her answer paper. The teacher shall have to explain to the student the marks awarded. The student shall have the option of revaluation by applying to the Director. After examining the student's case and being convinced that the student's claim is genuine, a second examiner will be appointed. The new examiner shall reassess the answer sheet. If there is a difference of 10% marks between the original teacher's and fresh examiner's evaluation, or if the marks after revaluation lead to a change in the result of the student, the new (re-valued) marks will apply. In case the marks obtained by the student undergo a change after this process, the new marks will be used to compute the student's performance. Students are not charged anything for availing this facility.