

# University of Mumbai



## Circular:-

Following is a letter No. D.O.14-32/2011(CPP-II) dated April, 2013 received from Dr. Akhilesh Gupta, Secretary, University Grants Commission Bahadur Shah Zafar Marg, New Delhi – 110 002

### **Sub. : UGC Guidelines on Student's Entitlements**

It has been observed that the students are generally unaware of their various entitlements and ways & means to get their grievances redressed. It was a long felt need to prepare a Charter of Student's Entitlements that list –out the various entitlements of the students along with other students related services and simplified procedure for redressal of grievances. Keeping this in view, the UGC has now prepared guidelines on student's Entitlements. These Guidelines are available on the UGC website [www.ugc.ac.in](http://www.ugc.ac.in). You are requested to bring these guidelines on the websites of your University and affiliated colleges. You are also requested to ensure the compliance of these guidelines by all the departments of your university as well as the colleges affiliated to you University.

Kindly acknowledge the receipt of this communication.

Yours sincerely,  
Sd/-  
(Akhilesh Gupta)  
Secretary

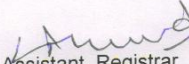
\*\*\*\*\*

University of Mumbai

No. APD/503 /a 5/ of 2013

21<sup>st</sup> May, 2013

Copy forwarded all the principal/Directors of affiliated colleges/Recognized Institutes of the University and Director/Heads of the University Departments/Institution, the Principal, Sir J.J. College of Architecture, and Wardens of the University Hostels are hereby informed that. To bring the contents of notice to all students alongwith the guidelines which is available on the U.G.C. web site [www.ugv.ac.in](http://www.ugv.ac.in) through the Circular for information and further necessary action.

  
Assistant Registrar  
(APD Section)