

INVITATION

University of Mumbai



Department of Law

in collaboration with



cordially invites you to a seminar

on

CONSUMER LAW AND FINANCIAL SERVICES : EMERGING CHALLENGES

Chief Guest : Hon'ble Shri Justice D. K. Jain

President, National Consumer Disputes Redressal Commission, Delhi

Guest of Honour : Hon'ble Shri Justice R. C. Chavan

President, Maharashtra State Consumer Disputes Redressal Commission, Mumbai

Date: April 18, 2015

Time: 8.00 a.m. to 5.00 p.m.

Venue: Auditorium, ICICI Bank Towers, ICICI Bank Ltd.
Bandra Kurla Complex, Mumbai

Dr. Ashok Yende
Professor & Head,
Department of Law

Dr. Rajeshri Varhadi
Associate Professor , Dept. of Law
& Coordinator

DATE	TIME	PARTICULARS
April 18, 2015	08:00 AM onwards	Registration & Breakfast
	10:00 AM	Inaugural session :
	10:05 AM	Lighting of the Lamp
	10:10 AM	Introduction & Felicitation of Guests
	10:15 AM	Introduction of the Workshop – Prof.(Dr.) Rajeshri Varhadi , Associate Professor, Deptt of Law, University of Mumbai
	10.20 AM	Welcome Speech – Dr. Ashok Yende , Professor & Head, Deptt of Law, University of Mumbai
	10:25 PM	Address by Mr. Rajiv Sabharwal , Executive Director, ICICI Bank Ltd.
	10:35 PM	Address by the Guest of Honour, Hon’ble Shri. Justice R.C. Chavan , President, Maharashtra State Consumer Commission, Mumbai
	10:45 PM	Address by the Chief Guest, Hon’ble Shri. Justice D. K. Jain , President, National Consumer Commission, New Delhi
	10:55 PM	Vote of thanks by Mr. P. Sanker , Group Legal Head, ICICI Group
	11:00 PM	Discussion on ATM Services
	11:45 PM	Tea Break
	12:00 PM	Discussion on “Cyber Security”
	12:45 PM	Panel Discussion on “Alternative Mechanisms”
	1:30 PM	Lunch
	2:30 PM	Discussion on “Emerging Trends on Banking”
	3:15 PM	Discussion by the Panel of Presidents, District Consumer Disputes Redressal Fora
	4:00 PM	Tea Break
	4:15 PM	Valedictory Session: Address by the Chief Guest, Hon’ble Shri. Justice R.C. Chavan , President, Maharashtra State Consumer Commission, Mumbai
	4:25 PM	Address by Mr. N.S. Kannan , Executive Director, ICICI Bank Ltd.
4:35 PM	Vote of thanks by Mr. Saurabh Singh , Senior General Manager	
4:45 PM	Concluding Session	

Venue : Auditorium

Ground Floor, South Tower
ICICI Bank Towers,
ICICI Bank Ltd.,
Bandra Kurla Complex,
Mumbai - 400051