

**3 DAY OPERATIONS EXCELLENCE TRAINING PROGRAMME – CONDUCTED BY
GARWARE INSTITUTE OF CAREER EDUCATION AND DEVELOPMENT
(UNIVERSITY OF MUMBAI)**

“Learn the Unobvious”

Training Programme for Middle/Senior Management Teams for Companies from varied industries.

“WE IMPART KNOWLEDGE WHICH CAN BE PUT IN PRACTICE”

GARWARE INSTITUTE OF CAREER EDUCATION AND DEVELOPMENT (University of Mumbai) is pleased to announce a **3 day Training Programme in “Operations Excellence Management”**

Training Programme location and dates:

Garware Institute of Career Education and Development, Kalina campus, University of Mumbai

July 3rd, 4th & 5th, 2014

The objective of this training Programme is:

- To develop the comprehensive set of skill set that allow participants to function effectively at their workplace
- To understand how to establish a plan to bring a business or service on the road of profitability using these operational excellence concepts
- To understand lean methodology & concepts
- To develop team leadership skills to improve the processes of operation to achieve goal line & deliver meaning results to the organization
- To develop the skills of problem solving for day to day activities using scientific techniques

This training Programme is ideal if you are:

- Operational leaders & Managers from all fields & from different industries
- Aspiring lean experts
- Trainers
- Independent consultants
- Students pursuing logistics and supply chain management courses
- Graduate in any field

Methodology:

This training programme is an interactive, comprehensive & practical workshop to teach lean concepts & tools for the application to improve operations in manufacturing & service environment

It will be supported by practical games, videos and simple practical exercises to understand the various tools

Programme Flow:

The training programme is designed to have 11 interactive sessions comprising of daily 8 training hours over 3 days

Benefit:

On completion of the training programme, the participant will become certified operations excellence practitioner

Interactive, comprehensive & practical workshop to teach lean concepts & tools for the application to improve operations in manufacturing & service environment

The programme will be supported by practical games, Videos & simple practical exercises to understand the various tools

Programme Structure:

Day 1

- Session 1: Customer requirement, Organization goals & Leadership
- Session 2: Lean simulation game
- Session 3: Simulation
- Session 4: Understanding Lean (Supported by Lean Videos – Coffee Kaizen)

Day 2

- Session 5: 5S & Visual Management
- Session 6: Standardization & value stream Mapping
- Session 7: Performance Management
- Session 8: Safety & Ergonomics Supported by videos

Day 3

- Session 9: Supported by Videos & Games (Team Building, Leadership, Business Communication, Time Management)
- Session 10: Continues Improvement & Problem solving
- Session 11: Question & Answers /Feedback & test questioner

Fees and Registration: (Your investment)

Rs. 7500/- plus service tax

Tea, Snacks and Lunch will be provided

Handouts will be emailed to each candidate at end of each day

SEATS LIMITED TO 30 TO ENSURE INTERACTIVE SESSION. REGISTRATION ON FULL PAYMENT BY CASH 1 WEEK PRIOR TO PROGRAM ON 1ST COME BASIS.

For Registrations please contact:

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Course & Training Co-ordinators

Post Graduate Diploma in Logistics and Supply Chain Management

Under Graduate Diploma in Customs Clearance and Freight Forwarding

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